

Terms of Service

- This contract provides you ONE connection to the UWSP network.

ResNet Will

- Provide you with instructions for using your computer in your room.
- Provide assistance should you be unable to set up your connection.
- Investigate all reports of inappropriate use of the ResNet connection and take appropriate action.
- Put your computer in a quarantine network until the necessary security requirements have been met. These include but are not limited to installing all current Windows Updates, installing ResNet supplied Symantec AntiVirus (SAV), and running a clean virus scan.
- Terminate any connection found to be using a wireless access point (WAP) and/or router.

Customer Will

- Comply with all policies set forth by the University of Wisconsin Stevens Point concerning network, administration, email, web policies, and any other policy or license agreements that may apply.
- Not use the UWSP network in any way for personal gain.
- Respect the privacy of others; for example, users shall not intentionally seek information on, obtain copies of, or modify files, other data, or passwords belonging to others, or represent themselves as another user unless explicitly authorized to do so by that user.
- Only register devices they own, or are in possession of, with ResNet. If a registered device is given to another resident to use during the term of the contract, the customer MUST notify ResNet of this change of ownership.
- Not clone or "spoof" the MAC addresses of any device.
- Report any room changes to the ResNet office.
- Not use ResNet in ways that violate applicable laws or regulations.
- Be held responsible for all data/packets entering or leaving his or her computer. Not establish or use connections which create routing patterns that are inconsistent with the effective and shared use of the network.
- NOT use ResNet in a manner that precludes or hampers its use by others.
- Install Symantec AntiVirus and will NOT remove the installation.
- NOT violate copyright law with the use of peer-to-peer networking as specified on page 2.

Remedial Action

- If the UWSP ResNet office learns of inappropriate use, the ResNet office will try to contact the offender and resolve the problem. If no communication can be made, or the ResNet office deems the violation a severe offense, the ResNet office may terminate the connection with no notification until the problem is resolved and ResNet deems the solution acceptable.

Peer-To-Peer

The ResNet Office has been receiving an increased number of letters from the RIAA (Recording Industry Association of America), along with other similar organizations, naming our ResNet students as violators of copyright law by downloading movies, music, and software that have not been paid for.

If you are caught by the RIAA, or any other organization, for illegal downloading and we receive notice of your illegal behavior, ResNet will be taking the following actions:

- 1st offense:** Student's Network Service will be shut off for seven (7) days. The offending student will be notified of this action by email.
- 2nd offense:** Student's Network Service will be shut off for a minimum of seven (7) days and the offender must meet with the Information Technology Student Technology Services Coordinator, Colleen Andrews, regarding their repeated illegal downloading of copyrighted content. The offending student will be notified of this action by email and will be invited to a meeting with the Technology Coordinator by email and / or phone. Once the meeting has taken place, and the minimum of 7 days has passed, network service will be restored.
- 3rd offense:** Student's Network Service will be shut off and student will be referred to the Student Conduct Office. The offending student will be notified of this action by email and will be invited to a meeting with the Conduct Officer by usual Conduct Office procedure. Student's Network Service will remain off pending a resolution of the referral by the Student Conduct Office. The sanction for a 3rd offense may be the loss of ResNet Network service for the remainder of the current semester or the remainder of the current academic year.

Use of peer-to-peer programs on campus affects everybody in the residence halls. Use of these programs increases your risk of infection from viruses, spyware, and adware, and is strongly discouraged.